

Borders of Eby Eden



Bordoodles & Border Collies

## Puppy Deposit List Process

**Depositing in advance on a specific litter is the best way to guarantee you get the puppy that is closest to your preferences in terms of gender, coat color, eye color, etc. We want to make the process easy and stress free for you and provide the guidelines to you up front so you understand the process.**

1. **Review our website**, look at pictures of past puppies, check out our social media accounts (Instagram and Facebook). Looking at pictures can give you a good idea of your preferences. Check out the FAQ section and other pages for answers to potential questions. Feel free to reach out by email if you have other questions we can answer for you.
2. **Submit a puppy application** (link on our website). This gives us information on your puppy preferences as well as the puppy's prospective home and family. We will look over your application and get in contact with you by email within 5 days of application submission.
3. **Place your deposit**. The deposit is \$300 non refundable and will be applied towards the total purchase price of your puppy (Traditional Black and White \$1400; Tricolor or Red \$1600; Merle \$1800). Deposits can be paid through the Paypal link our website (on the "deposits" page) or through the Venmo app. When using Paypal you will be charged an additional 3% to allow for service fees, there are no additional charges for the Venmo service. After this step is completed, check our website to see your name on the waiting list page (in the order your deposit was received). Please note that deposits are not accepted until a puppy application has been submitted and approved.
4. **Relax and Wait for Puppy Updates!** Once you have placed your deposit, you just have to wait for the puppies to be born. We will send updates about the pregnancy (how many puppies, more exact due dates, etc.) during this time.
5. Once the puppies are born **watch for an email with links to Google Drive folders full of puppy pictures**. We will begin taking photos of the dogs as newborns and you can compare and review pictures to start deciding and ranking your puppy preferences. Pictures will be sent out several days after birth and selections will begin around the three week mark (once their eyes begin to open and we can determine

eye colors). We recommend selecting several puppies you may be interested in, in case someone before you on the waitlist selects your first choice puppy..

6. Once the puppies reach 3 weeks of age or their eyes open (if eyes are not open at three weeks of age selection will be delayed) **we will begin contacting families on the deposit list.** You will be contacted in the order that your deposit was received. This means that the first person to deposit will be contacted to select their puppy first. Once we contact you, you will have 36 hours to decide on the puppy you would like to apply your deposit towards. If you have not sent your selection to us within 36 hours of our initial contact we will move to the next party on the deposit list. We will send you a warning email, phone call, or text around 24 hours if we have not heard from you. If for some reason you decide you would like a different puppy, changes can only be made after everyone on the deposit list has selected a puppy. You will only be able to switch to a puppy that has not been selected by another party on the deposit list.
7. **This process will continue in the order deposits were received** until all parties on the list have chosen a puppy or all puppies have been chosen. If you decide that none of the puppies are right for you then your deposit can be applied to one of our future litters (deposits cannot be transferred more than once to another litter).
8. After you have selected your puppy, **we will send you weekly “Pupdates”** with pictures, information, weight, etc on your puppy. We can also set up times for you to video chat or visit if you would like (notice is needed).
9. Once your puppy is selected you will **receive our Sales Contract** which outlines the terms of the sale and ensures that we are both on the same page. This contract will be signed and sent back to us.
10. **We will then contact you individually** to discuss and schedule pick up, delivery, or shipping options and facilitate getting your puppy to his/her forever home. If a puppy is going to be shipped by Air the balance including shipping costs must be paid in full before departure. Meeting halfway is subject to an additional fee (case by case basis). When delivering/meeting >150 miles from our address we require 50% of total price be paid 24 hours prior to our agreed upon meeting time.

**We try our best to be fair and equitable with deposits and puppy selection! If you have any questions about the process please do not hesitate to contact us. We try our best to make sure each family finds a puppy that matches them and is a good fit for their preferences, personality , and lifestyle!**